



Professional Conduct Decisions

The summary of decisions in this table is provided to demonstrate the open and transparent nature of the College's professional conduct review process. The decisions were made in response to complaints received by the CDHM. The information also is presented to educate registrants on the types of actions, behaviors, conduct and activities that result in discipline or censure. We believe this information can help RDHs avoid similar situations.

Date Complaint Received	Complaint Category	Decision
July 2008	Professional Misconduct	Cease and Desist
January 2009	Professional Misconduct	Censure
January 2009	Professional Misconduct	Censure
September 2009	Professional Conduct and Competency <ul style="list-style-type: none">• Patient Safety• Clinical Execution• Clinical Judgement• Recordkeeping• Billing	Informal Resolution
November 2009	Professional Misconduct and Incapacity <ul style="list-style-type: none">• Practice Management• Billing	Informal Resolution
December 2009	Professional Misconduct	Agreement/Undertaking - Cease and Desist
January 2011	Professional Misconduct	Conditions Imposed Appeal – Conditions Modified
July 2012	Professional Conduct <ul style="list-style-type: none">• Communication• Billing	Informal Resolution Appeal – No Further Action
July 2012	Professional Conduct and Competency <ul style="list-style-type: none">• Patient Harm• Communication	Informal Resolution
December 2012	Professional Conduct and Competency <ul style="list-style-type: none">• Practice Protocols• Clinical Skill	Informal Resolution
June 2013	Professional Misconduct <ul style="list-style-type: none">• Practice Management• Clinical Execution	Informal Resolution



July 2013	Professional Misconduct <ul style="list-style-type: none"> • Communication • Professional Boundaries 	Informal Resolution Appeal - No Further Action
January 2014	Competency <ul style="list-style-type: none"> • Clinical Skill 	Censure
January 2014	Competency <ul style="list-style-type: none"> • Clinical Skill 	Censure
April 2014	Competency <ul style="list-style-type: none"> • Practice Protocols 	Conditions Imposed
April 2014	Professional Conduct and Competency <ul style="list-style-type: none"> • Clinical Judgement • Practice Protocols 	Informal Resolution Appeal - No Further Action
September 2014	Competency <ul style="list-style-type: none"> • Clinical Skill 	Informal Resolution
November 2014	Professional Misconduct	Censure
January 2015	Professional Misconduct	Censure
June 2015	Professional Misconduct	Agreement/Undertaking - Cease and Desist
September 2015	Professional Conduct <ul style="list-style-type: none"> • Communication 	Informal Resolution
March 2016	Professional Misconduct	Censure
January 2017	Professional Misconduct	Censure
February 2017	Professional Misconduct	Informal Resolution
August 2017	Professional Misconduct	Agreement/Undertaking - Cease and Desist
February 2020	Professional Conduct <ul style="list-style-type: none"> • Patient Harm • Communication 	Investigated – Case Dismissed
August 2020	Professional Conduct and Competency <ul style="list-style-type: none"> • Patient Harm • Recordkeeping • Clinical Execution • Clinical Skill • Communication • Practice Protocol 	Investigated - Case Dismissed
August 2020	Professional Conduct and Competency <ul style="list-style-type: none"> • Communication • Recordkeeping • Clinical Execution 	Investigated - Conditions Imposed



	<ul style="list-style-type: none">• Practice Protocol	
August 2020	Professional Conduct and Competency <ul style="list-style-type: none">• Communication• Recordkeeping• Clinical Execution• Practice Protocol	Investigated - Conditions Imposed
November 2020	Professional Misconduct	Censure
November 2020	Professional Misconduct	Censure
November 2020	Professional Misconduct	Censure
July 2021	Professional Misconduct	Investigated – Case Dismissed
July 2021	Professional Conduct and Competency <ul style="list-style-type: none">• Patient Harm• Clinical Execution• Practice Protocol• Clinical Judgement	Informal Resolution
January 2022	Professional Misconduct and Competency <ul style="list-style-type: none">• Clinical Knowledge• Clinical Skill• Recordkeeping• Communication	Informal Resolution
April 2022	Professional Misconduct	Agreement/Undertaking - Cease and Desist
April 2022	Professional Misconduct	Agreement/Undertaking - Cease and Desist
May 2022	Professional Conduct <ul style="list-style-type: none">• Patient Harm	Informal Resolution
January 2023	Professional Conduct and Competency <ul style="list-style-type: none">• Professional Boundaries• Communication• Clinical Judgement	Informal Resolution
August 2023	Professional Conduce and Competency <ul style="list-style-type: none">• Patient Safety• Clinical Execution• Clinical Judgement	Informal Resolution