

CDHM NEWS SHORT



FALL 2024

ISSUE 47



Reminder Criminal Record Checks

Most of you will be required to complete a new Criminal Record Check (CRC) with a Vulnerable Sector Check (VSC) for 2025 registration renewal.

- Criminal Record Checks are valid for 5 years.
- CRCs must include the **Vulnerable Sector Check**.
- There is a 30-day grace period from the expiration date by which a new Criminal Record Check must be uploaded. If more time is needed contact the CDHM office.
- The Criminal Record Check must be completed by an RCMP or Local Police Detachment. **Third party/online Criminal Record Checks are not acceptable.**
- To submit your Criminal Record Check, upload it by completing a profile update.

Winnipeg residents will obtain their CRC through the [Winnipeg Police CRC Portal](#). Living outside of Winnipeg requires you to contact your local RCMP Detachment. Details on completing and uploading your CRC are [HERE](#)

Mark Your Calendar

- **2024-2025 CCP Forms:** Now Open
- **CDHA Conference Niagara Falls, Ontario:** October 17-19, 2024
- **CDHM Virtual AGM with Kevin Lamoureux as Guest Speaker**
October 24, 2024 7:30pm. For information click [HERE](#).
- **2025 Registration Renewal Opens**
November 1st 2024
- **Upcoming Council Meeting:**
November 18, 2024



GREETINGS FROM COUNCIL

September 30th is the day set aside for Manitobans to stop work so that all may take the time to reflect on Truth and Reconciliation and what it means on a personal, provincial and national level. It seems fitting that during this past quarter, a number of the CDHM initiatives that centered around the First Nations and Indigenous populations have made significant headway.

Congratulations to Arlynn and her staff who, after discussions with the Ministry of Health, were successful in the removal of a number of setting restrictions allowing dental hygienists to work in a number First Nation Communities.

Along with this great development is the new Indigenous Cultural Safety training Module. The learnings around trauma informed care, found in this Module, provide an excellent foundation for practicing RDH's in Manitoba. Again, thank you to the CDHM staff for spearheading and completing this important initiative.

Complementing our First Nations initiatives is our AGM keynote address, presented by Kevin Lamoureux. Our hope is that this keynote address will create an appreciation for the Indigenous Cultural training Module, as well as motivate all of us to strive to do better by learning more and acting with intent.

This Fall we say good-bye to two Council members, Carol Hiscock and Saima Klippenstein. Personally, I have had the pleasure of working alongside both Carol & Saima for the last eight years. We will miss Carol's thorough knowledge and understanding of Policy Governance. Saima's all-round knowledge and help with the nomination process has been invaluable over the years. We will miss both of them.

Sincerely,

Submitted by:
Kathleen Reid
Council Chair

Thank-you to Carol Hiscock and Saima Klippenstien for their contribution and dedication to the College of Dental Hygienists of Manitoba.

You will be Missed!



JOIN US FOR THE 2024 CDHM AGM

October 24, 2024 7:30pm - 9:30pm



Guest Speaker: Kevin Lamoureux

The CDHM is pleased to announce that Kevin Lamoureux will be this year's AGM speaker, exploring cultural safety in healthcare. Kevin is a faculty member at the University of Winnipeg and a well-known public speaker. As an award-winning scholar, Lamoureux has published several books including the popular and award winning *Ensouling Our Schools* (with Dr. Jennifer Katz), has written many academic articles, and has taught for several universities, colleges and institutions across Canada. He formerly served as Associate Vice President of the University of Winnipeg and Education Lead for the National Centre for Truth and Reconciliation. Lamoureux has been seen on TV, in the media, documentaries, and is a three-time TEDx speaker. He has consulted for business, government, schools and other organizations across Canada. More than anything, Lamoureux is committed to Reconciliation and a better Canada for all Canadians.

Council Spotlight: Saima Klippenstein



After 15 years in the profession, I can honestly say that dental hygiene is the perfect fit for me. It offers both challenge and reward. Serving on council has allowed me to combine expertise along with volunteer work protecting the public.

Originally from Toronto, Ontario, I completed my Diploma in Dental Hygiene from Confederation College, Thunder Bay in 2009. I have worked in Manitoba ever since. I have practiced in both urban and rural settings with the last seven years in Portage la Prairie. I have served on the CDHM for 8 ½ years.

Reflecting on my time on council, I have been fortunate to serve on Council during a time of progress. We have had a change in leadership which has seen our profession advance in Manitoba. One of the highlights of the last few years was having hygienists as part of the Covid-19 immunization team as vaccinators.

On Council, I have worked on several committees including Nominations, Council Development, By-laws, and Council Orientation. I have been fortunate to take courses and seminars through the College in Policy Governance and Cultural Safety. These experiences really enhance my skill set and I would encourage anyone to further their development through involvement with the CDHM.

Outside my profession, I'm "Mom" to Jack and Leah who keep me busy running them to hockey practice or the golf course. Travel for their sports takes up the balance of my free time.

Submitted by:
Saima Klippenstein
Council Co-Chair

COUNCIL MEETING HIGHLIGHTS

Thursday August 14th, 2024

- Mark Jones, FCPA, FCGA from Olafson & Jones presented the year-end financial statements to Council.
- Council members reviewed and discussed two new proposed by-laws.
- Council agreed to support the University of Manitoba fundraiser for the new dental clinic.
- Registrar, Arlynn Brodie provided an Interim Update.
- Chair Kathleen Reid reported long-time Council member Carol Hiscock will be resigning from Council after the AGM.
- Corinne Latozke agreed to join Council Development Committee.

Friday September 20th, 2024

- RDHs Cara Argue and Pam Blahey joined the meeting virtually and spoke to Council about their mobile practices and their progress to date working with the First Nation Communities.
- After discussion, Council agreed to recommend Olafson Jones to complete the financial review for the 2024/25 fiscal year.
- Council approved using the Special Projects Reserve Fund as the initial payment towards the donation to the New U of M Dental Clinic.
- Registrar, Arlynn Brodie presented an Environmental Scan which provided details around the letter sent to the Minister to remove the setting restrictions, meeting with Marc Desjardins (policy analyst Legislative Unit) and the new ED Allison Crolly.

CDHM specific news included software updates for registration and CCP, revised website launching soon, file digitization, Indigenous Cultural Safety Module launch, Dental Therapist regulation proposal, and DH orientations with First Nations Communities.

Saturday September 21st, 2024

- Council approved a new Dental Hygiene Practice Direction, an updated OMT Interpretation Guideline and a revised Laser Position Statement.
- Council reviewed the Registrar Monitoring Reports, including financial statements.
- The current Linkage Plan was reviewed by Council citing alternatives to the Interlake Project if the focus needed to change.
- Chair Kathleen Reid provided a report and Co-Chair Saima Klippenstein reported there are 3 nominees for Council. Natasha Kravtsov, Lindsey Harik and Shelley Froese.
- Saima reported the proposed by-law changes are ready for presentation at the AGM.
- Council members discussed the AGM Agenda.
- Council monitored a selection of their GP policies.
- Outgoing Council members Carol Hiscock and Saima Klippenstein were presented with a certificate of service and a gift thanking them for their years of dedication to the CDHM.

Submitted by:
Arlynn Brodie
Registrar/Executive Director

REGISTRAR REGULATORY REFLECTION



Fall is here and so is the CDHM Annual General Meeting (AGM)! While it is our intent throughout the year to keep everyone informed about the activities of the College, the AGM is a great time to be updated from reports by CDHM Council, Committees and staff. Back by popular vote, the AGM is virtual this year and we will welcome well-known [public speaker Kevin Lamoureux](#) speaking about Cultural Safety in Healthcare. We look forward to 'seeing' you on [Thursday October 24th at 7:30pm!](#)

Fall and the AGM signify the completion of another year of CDHM activity and a time to reflect on the events of the past 12 months.

Why Reflect? It is always important to reflect with intention as it helps up move forward with renewed purpose and vision. Meaningful learning through reflection has 3 key components; **reflect, choice and change**¹. These steps are helpful when looking back at the previous year and are instrumental for future decision-making.

When **reflecting** on the past year it is important to identify key learning moments so the learning can be applied to the upcoming year. Key learning moments from last year include: new collaborative relationships with First Nation Communities, continued and ongoing conversations with the Ministry of Health regarding the restrictive practice of dental hygiene in the province, establishing a working relationship with subject matter expert Doretta Harris to create a dental hygiene specific Indigenous Cultural Safety Module and maintaining active participation with the Manitoba Alliance of Health Regulatory Colleges and the Federation of Dental Hygiene Regulators.

Choice, the second key component to inform future focused decision-making, refers to the critical thinking used to determine what we learned over the past year is relevant for the future. In every learning moment listed above there are many important and critical learnings that will inform intentional decisions regarding the future of the CDHM.

Change, while it is the driver of the future, it is always important to make realistic, intentional change guided by feedback. The new Continuing Competency program is an example of change that was guided by registrant feedback. Changes for the upcoming year are potentially many as we look ahead to regulatory change to enable dental hygienists to provided safe competent dental hygiene care for all Manitobans.

In health,

Submitted by:
Arlynn Brodie
Registrar/Executive Director

¹*Straad intelligence*

New University of Manitoba Dental Clinic

The CDHM is excited to support the new Dr. Gerald Niznick College of Dentistry Clinic with a donation of \$25,000.00 for the 'purchase' of an operator in the new clinic. Signage on the operator will indicate CDHM's donation. Funds will be donated in increments, the first \$10,000.00 has been donated and a gifting of \$5,000.00 for the next 3 years will complete the donation. CDHM is proud to support Manitoba's dental hygiene students with a clinical environment that promotes exceptional learning and readies them for clinical practice.



Left to Right: Mary Bertone, Director and Associate Professor U of M School of Dentistry ; Arlynn Brodie, CDHM Registrar/ED; and Lee Hurton, MDHA Executive Director

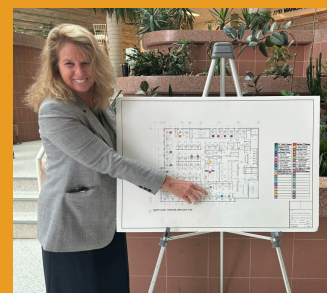


Photo: Arlynn Brodie, CDHM Registrar with blueprint of the new U of M clinic operator.

FROM THE DESK OF THE DEPUTY REGISTRAR



My Professional Liability Insurance Covers All the Bases...Right?

Dental hygienists, as healthcare professionals, are held to high standards by the public, along with colleagues, employers, insurers, and the regulatory college. However, even the most conscientious and careful dental hygienist can be the subject of a complaint. Anyone who is dissatisfied with care or conduct can file a complaint with the College. Complaints can arise from the provision of therapeutic services, disputes with colleagues or employers, insurers, and can involve non-therapeutic activities. For these reasons it is a requirement for practicing dental hygienists to have comprehensive liability insurance.

A complaint can be made to the College about a cancelled member for up to five years after the dental hygienist stops practicing. Only some insurance providers offer 'extended reporting period' coverage (sometimes called run-off or tail coverage) to respond to professional liability claims that arise after the registrant stops practicing. A complaint can be made to the College based on professional services by a dental hygienist while they were still practicing before their policy expired.

Complaints can be distressing, costly and time-consuming, and understanding how your insurance can protect you and your livelihood is important.

Consider the following insurance inclusions and protections:

- Disciplinary Expense Coverage (Regulatory)
- Criminal Defense Costs Reimbursement
- Defense Costs for Abuse (Civil)
- Therapy & Counselling Extension Endorsement
- Loss of Earnings
- Libel & Slander
- Deductible
- Extended Reporting Period

Additionally, some dental hygiene insurance providers, such as CDHA, offer pro bono (free) summary legal advice if a professional liability claim (actual or potential) has been made against you and you have questions relating to the claim.

Check with your insurance provider to ensure your policy will sufficiently cover your needs.

Happy Fall!

Submitted by
Valarie Olivier
Deputy Registrar





GREETINGS FROM THE MDHA

I trust that this message finds you well and that you had an opportunity or two to enjoy the summer months! Looking forward to fall, I am excited to be attending the CDHA National Conference Practice 360, October 17-19, 2024, in Niagara Fall, Ontario. Looking at the program, I am sure it will be an education packed few days in addition to the networking and connecting that one can always expect from CDHA events. I hope that you are also considering attending.

Most recently, I was able to attend a celebration of the new 26,000 square foot dental clinic at UM’s Dr. Gerald Niznick College of Dentistry. The MDHA is thrilled to have donated its base contribution of \$60,000 and will continue its promised donation of \$10,000 per year for the next four years to equal a total donation of \$100,000. Each one of our members should feel pride and excitement to be a part of this gift – thank you!

Submitted by:
Lee Hurton
MDHA Executive Director
executivedirector@mdha.ca

Congratulations to Cindy Isaak-Ploegman, recipient of the 2024 UMSDAA Award of Distinction!



Photo: Cindy Isaak-Ploegman receiving the UMSDAA Award of Distinction

Correction

From the NEWS Short Issue 46, page 8, “CDHM & MDHA Digital Oral Health Project Committee Recognition”

We would like to acknowledge that RDH Wendy Graham (missing from photo), was also a contributor to the Digital Oral Health Project Committee – thank you for your hard work and dedication Wendy!



Left to Right: Jennifer Upward, MDHA President ; Valerie Olivier, CDHM Deputy Registrar; Lezah Evan Committee Member; Chelsey O’Connor, Committee Chair; Kristin Lind, Committee Member; Lee Hurton, MDHA Executive Director at the MDHA AGM June 12, 2023. **Not included in photo: Wendy Graham**